



**Open Report on behalf of Glen Garrod,  
Executive Director - Adult Care and Community Wellbeing**

Report to:	<b>Adults and Community Wellbeing Scrutiny Committee</b>
Date:	<b>24 February 2021</b>
Subject:	<b>Service Level Performance against the Corporate Performance Framework – Quarter 3</b>

**Summary:**

This report summarises the Adult Care and Community Wellbeing Service Level Performance for Quarter 3. This report will only summarise the measures that are above or below the target range.

**Actions Required:**

To note performance of the measures that are above or below the target range.

## 1. Background

This report will summarise the performance of the Tier 2 Service Level Performance measures for Adult Care and Community Wellbeing.

There are 18 measures in Tier 2 that should be in Quarter 3, however, 2 of these measures are unable to be reported on, they are 'Carers supported in the last 12 months' and 'Carers who have received a review of their needs'. These are not reported due to Covid-19.

In Quarter 3:

- 10 measures achieved their target;
- 2 measures exceeded their targets;
- 4 did not achieve their targets; and

There is an explanation below as to why these have either exceeded or not achieved the targets for these quarters.

### **Exceeded in Quarter 3**

#### **Percentage of people aged 40 to 74 offered and received an NHS health check**

In Lincolnshire during Quarter 1 2016/17 - Quarter 2 2020/21, the overall percentage of people taking up a NHS Health Check invite was 63% (46.7% in England). This is measured on a 5-year rolling basis.

During 2020/21 the NHS Health Check programme has been impacted by Covid-19, with much reduced activity taking place across the county. Each General Practitioner (GP) Practice is able to self-determine when to restart NHS Health Checks and all practices are expected to restart from April 2021.

#### **Permanent admissions to residential and nursing care homes aged 65+**

Admissions for 65+ into a residential and nursing care have continued to reduce resulting in performance being exceeded for 20/21. In part this is due to the continued work of the teams to help people stay in their own homes longer if that is the best option. However another cause is due to the current pandemic, which at the start of the year saw fewer new contacts being received into LCC and so the number of people receiving a long term service has reduced.

### **Not Achieved in Quarter 3**

#### **Percentage of alcohol users that left specialist treatment successfully**

The number of those who left specialist treatment successfully has reduced from 33.6% in Quarter 1 to 30.8% in Quarter 2. So despite the quarter 1 improvements the impact of the Covid 19 pandemic is now being seen within the substance misuse services performance.

This is a challenging period for substance misuse treatment services with several sets of revised guidance being released by the Department of Health and Social Care. Most people are currently being seen remotely with face to face appointments being reserved for those deemed as high risk. Services have maintained regular contact with people throughout each lockdown however the focus has been to keep service users and staff safe.

Evidence suggests that alcohol consumption has increased through the pandemic, it is anticipated that more people will seek help as restrictions are relaxed which may affect performance over future reports.

#### **People supported to successfully quit smoking**

One You Lincolnshire has achieved 63% of the target during this report period. As a result of the Covid-19 pandemic the service has moved to phone and digital support for smoking cessation with any nicotine replacement therapy being delivered by post in order to maintain the programme. The transition to this new delivery model in response to the lock-downs has managed to maintain the stop smoking service but the sub contracted services with pharmacies and primary care

settings has mainly been suspended although a few did restart delivery between lock-downs which accounts for 9% of activity.

### **Adults aged 18-64 living independently**

The Trust continues to ensure that those individuals who are supported both by social care under the S75 agreement and by Lincolnshire Partnership Foundation Trust (LPFT) under health, in addition to being on Care Programme Approach (CPA), are in accommodation settings to ensure their safety and wellbeing. Whilst the target has not been attained, performance for Quarter 3 is in line with the Chartered Institute of Public Finance and Accountancy (CIPFA) group average (our comparator authorities) for 2019-2020 (Mean 61% and Median 67%). The low number of people making up the denominator results in high volatility with regards to performance for this Key Performance Indicator (KPI).

### **Adult Safeguarding concerns that lead to a Safeguarding enquiry**

The Local Safeguarding Adults Board (LSAB) will continue to work with partners to embed learning from the referral form audit. Some activity has been delayed due to the impact of Covid-19. A retrospective change has been made to the Quarter 2 target, as it was erroneously recorded as 50% rather than the actual 46.5%.

## **2. Conclusion**

The Adults and Community Wellbeing Scrutiny Committee is requested to consider and comment on the report.

## **3. Consultation**

### **a) Risks and Impact Analysis**

None required.

## **4. Appendices**

These are listed below and attached at the back of the report	
Appendix A	Performance Measure Summary

## **5. Background Papers**

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Caroline Jackson, who can be contacted on 07920 214017 or [Caroline.Jackson@lincolnshire.gov.uk](mailto:Caroline.Jackson@lincolnshire.gov.uk)

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